

# Identity and Access Management at NCSA

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Link to this page: <https://go.ncsa.illinois.edu/iam>

### Getting Help

Having trouble logging in at [idp.ncsa.illinois.edu](http://idp.ncsa.illinois.edu)? It may be a temporary issue. You can try restarting your web browser to see if that fixes the issue. If you continue to experience problems, please contact [help+idp@ncsa.illinois.edu](mailto:help+idp@ncsa.illinois.edu) and we will respond during business hours.

Having trouble with Duo at NCSA? Please visit <https://go.ncsa.illinois.edu/2fa> for instructions.

Forgot your NCSA username? Please visit <https://identity.ncsa.illinois.edu/recover> to recover it.

Forgot your NCSA password? Please visit <https://identity.ncsa.illinois.edu/reset> to reset it.

Having trouble accessing [portal.geni.net](http://portal.geni.net)? Please contact [help@geni.net](mailto:help@geni.net).

### Federated Identities

NCSA operates a SAML identity provider for NCSA users/projects that is registered in the [InCommon Federation](#) and available globally via [eduGAIN](#). Choose the "National Center for Supercomputing Applications" identity provider to sign in to sites like <https://wiki.shibboleth.net/> with your NCSA identity. For operational announcements about NCSA's identity provider, please subscribe to the [ncsa-idp-announce](#) mailing list.

NCSA also operates the [CILogon](#) service that provides an OpenID Connect compliant interface to federated identities. CILogon enables you to log on at sites like <https://www.globus.org/> using your campus identity. For information on connecting your application with CILogon, visit <https://www.cilogon.org/oidc>. For operational announcements about CILogon, please see <https://cilogon.statuspage.io/>.

### X.509 Certificates

To obtain an IGTF-compliant user certificate, visit <https://cilogon.org/>.

To obtain a server certificate, see our page on [NCSA Certificate Requests](#).

See [NCSA CA Information](#) for details about the Certification Authorities operated by NCSA.