

# DTI Guide: Troubleshooting

A number of common issues may come up while using the C3 AI platform. Here, we list these issues and their solutions.

## Internet Permission Errors

If your remote python session, notebook, or static console is open for a long time, your connection may need re-authentication. This manifests in some errors that pop up whenever you try to perform an action. Try reloading the webpage, or re-establish the connection to C3 AI platform to resolve the issue.