

DTI Guide: Troubleshooting

A number of common issues may come up while using the C3 AI platform. Here, we list these issues and their solutions.

Internet Permission Errors

If your remote python session, notebook, or static console is open for a long time, your connection may need re-authentication. This manifests in some errors that pop up whenever you try to perform an action. Try reloading the webpage, or re-establish the connection to C3 AI platform to resolve the issue.