# NCSA Security Talk for K-12 Teachers James Eyrich Manager NCSA IRST Welcome! The presentation will begin shortly. **National Center for Supercomputing Applications** UNIVERSITY OF ILLINOIS URBANA-CHAMPAIGN

#### Disclaimer

The information being shared is for educational purposes.

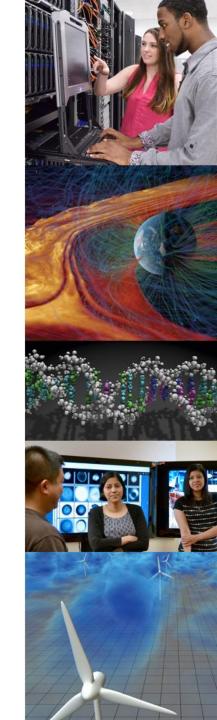
It is not meant to overrule your district's policies.

When in doubt, discuss with your IT department.

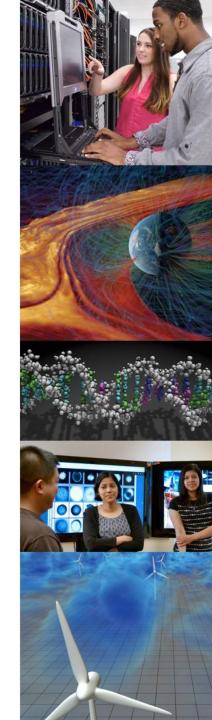


#### **Outline**

- Account and Password Hygiene
- Multi-Factor Authentication
- E-Mail Phishing and Scams
- Public Wifi Dos and Don'ts



## **Account and Password Hygiene**



## **Account Hygiene**

- Have a personal email account in addition to work provided
- Avoid mixing your work and personal email accounts
  - What happens after separation?
- Work account
  - May be subject to monitoring
  - content enforcement
  - Retention policies
- Personal account
  - You may cause it to become subject of FOIA or Discovery
  - Violating work policies
  - Nice to not see work stuff in your personal account ie on vacation.



## Avoid 3rd party Single sign-on (SSO)

- What is Single Sign-On
  - Allows you to log into one system and be automatically logged into others
- Examples
  - Enterprise Systems (Google Workspace, Microsoft Azure)
  - "3rd party" Login with Facebook, Google, Apple...
- Concerns when using 3rd party
  - What happens if you lose access (FB jail) or disable your SSO account?
  - Do you trust 3rd party to not allow someone else into your other accounts?
    - 2018 Facebook had a data breach of 50 Millions accounts including SSO tokens.
  - 3rd party stops offering service
    - 2020 Apple announced it would no longer allow Epic users to sign in with Apple.
  - Tracking



#### Password Hygiene

- Random real random, use a generator
- Long the max allowed by the site, although no real need for more than 31.
- Do not reuse passwords

Do not let people watch you type a password



#### Safe Passwords

- Use different passwords for EVERYTHING
  - Use 14 char or more random passwords
  - Multiple character sets
  - Upper, Lower, Numbers, Symbols
  - The longer the fewer character sets needed

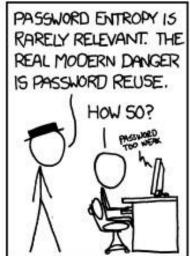


## Safe Passwords - Exceptions

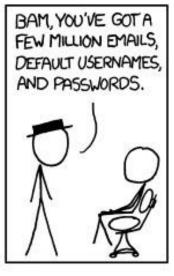
- Only use memorable ones for a few important things
  - District email/Apps account
  - Personal Email
  - Desktop/Laptop account
  - Amazon 🙂
  - password manager



## Why Not Reuse Passwords?







- Bad websites
- Hacked websites
- Exposed account details

## Why Not Reuse Passwords?, cont.

## haveibeenpwned.com

- Enter any email address you use
- See if your account info was leaked

#### **Password Managers**

- Paper
  - Better than reuse
  - Effective if you generate truly random passwords
  - Must keep on person, must protect
  - In general protecting from Internet not a mugger/thief
- Browser Built-in
  - New features for creating random passwords
  - Better than password reuse
  - Getting better Sync / Local protection
  - Think twice before clicking "yes" to saving into the browser



## Password Managers, cont.

- LastPass
  - Personal free vs paid, many features now in free
  - Family Accounts
  - 2 factor
  - Allows Sharing to groups
  - Enterprise push out policies (free Family with each lic)
- Others cloud
  - Dashlane
  - 1Password
  - BitWarden open source also can host your own
- Others offline
  - Keepass



#### At least do this...

Create strong, separate passwords for your email, bank and mobile phone accounts.

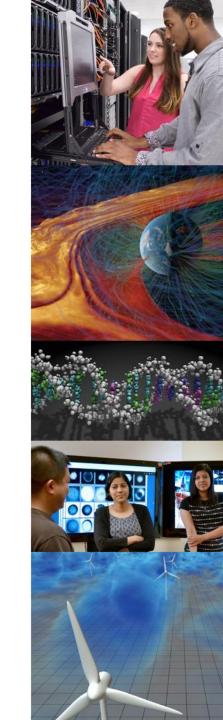


Questions on account and password hygiene?



#### **Multi-Factor Authentication**

- Why it is important
  - Additional protection, even against an unknown breach
  - Requires an interactive component, as opposed to offline password hacking
- Why it is used in banking, healthcare, etc.
  - Same reasons as why I said at least pick strong unique passwords for bank, cellphone, email. Put the best security in front of the most important things.
  - Should also be used with an Enterprise SSO system



#### **Multi-Factor Authentication**

When possible enable multi-factor authentication.

aka MFA or 2FA

Two factor Auth Org - <a href="https://twofactorauth.org/">https://twofactorauth.org/</a>



## MFA examples - roughly in order of strength

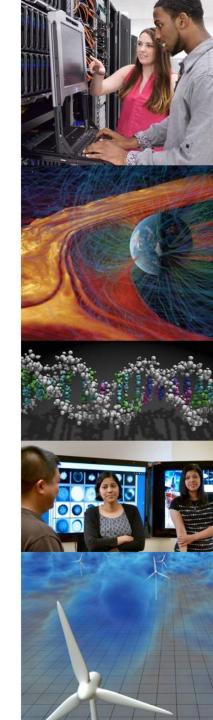
- SMS code
- Email code
- Token \$20 U2F on Amazon
- Extra questions
  - sort of, is something you know, and maybe something everyone one knows.
- Google Authenticator make sure you backup
- DUO
- RSA SecurID



Questions on multi-factor authentication?



## **Email Phishing and Scams**

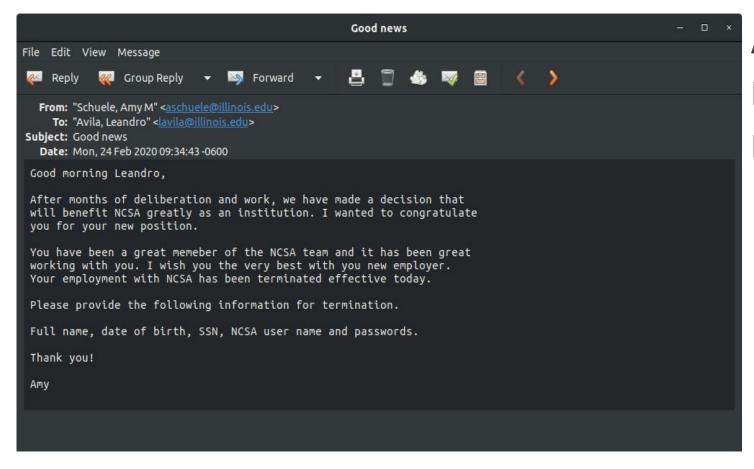


## **Phishing**

- E-mail most common point of entry for malware
- Most clicks shifting to mobile devices
- Be aware of SMS-based phishing
- Always be skeptical (ABS)



## Phishing, cont.



Always be skeptical.

If in doubt ask tech support.

Do not click or reply

## Phishing, cont.

- Never send private information over email
  - Passwords, SSN, ePHI, Financial
- If you are not expecting the message be suspicious
- Look carefully at the details of the message
  - From address, spelling, etc
- If in doubt call or send a message via Skype/Slack



#### **Gift Card Scams**

You are contacted by someone impersonating your boss/coworker/family/etc.

They ask you to buy gift cards and send them the information because they need it **quickly**.



#### Gift Card Scams, cont.

- Gift Cards are like cash
  - If you do not do it with cash, do not do it with gift cards
- Urgency of the request is usually an indicator that something is wrong
- A variation of this will be to wire money



#### Remote work

Remote work makes it easier for some of these scams to occur.

Any purchases during remote work should be processed through some sort of authenticated system or verified by voice/video chat.



## **Always Be Skeptical**





Questions on email phishing and other scams?



## Using public WiFi

Public WiFi, district WiFi, cellular data – what's the difference?

- Publicly available network connectivity.
  - It doesn't matter if its open/closed wireless, or cabled.
    - Coffee shop, hotel, school, your friends
- Open vs Closed
  - Key/password needed or not, on older systems key did not protect from other users.
  - Newest standard allows for open to opportunistically encrypt
     (OWE) the connection.
- Cellular is interceptable, your phone can be tricked into using a dirtbox (DRT)/stingray instead of a real tower.





## Dos and Don'ts of public WiFi

- What business is it safe to conduct on public WiFi
  - Pretty much anything in 2022. Almost the entire Internet moved to using HTTPS after attacks like Firesheep and Snowden revelations.
  - As long as the URL is not something you need to keep secret.
    - But even DNS is being moved to encrypted from the browser. DoH(DNS over HTTPS), Private DNS
    - Firefox defaulted users in US to using DoH in 2020
- How do I know a website is secure
  - HTTPS protocol the padlock symbol
    - But that doesn't mean it's to be trusted, just has a correctly signed certificate.
      - Certs are now free to get
      - Typo squatting
- What not to do when using public WiFi
  - Anything not encrypted or extremely sensitive (should it be anonymized?)



Questions on using public WiFi?



## Thank you for attending!

Any more questions?

What did we miss?



#### Where to find us

Blog post with slides and video (when published):

https://wiki.ncsa.illinois.edu/display/cybersec/2022/07/25/Register+Now%21+Security+Talk+for+K-12+teachers

Website: <u>security.ncsa.illinois.edu</u>

Twitter: <a>@NCSASecurity</a>



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The Cybersecurity Division at NCSA is composed of researchers, developers, and specialists who work to advance the state of the art of cybersecurity, apply those advances to key science and engineering user communities, and provide for the high-performance and security of NCSA's networks and substantial computing resources.